



# STATE OF INDIANA

Eric J. Holcomb, Governor

DEPARTMENT OF ADMINISTRATION  
Division of Supplier Diversity

Indiana Government Center South  
402 West Washington Street, Room W462  
Indianapolis, IN 46204  
(317) 232 - 3061

June 30, 2023

Ms. Tammy B. Robinson  
**Engaging Solutions LLC.**  
3965 N. Meridian St., Suite 1B  
Indianapolis, IN 46208

Subject: Application for M/WBE Certification

Dear Ms. Robinson,

**Congratulations!** The Indiana Department of Administration, Division of Supplier Diversity is pleased to inform you that **Engaging Solutions, LLC.** is hereby certified as a Minority and Women's Business Enterprise (M/WBE).

Your company provides a commercially useful function in the areas listed below. Only work performed in these areas will be counted towards Minority or Women's Business Enterprise participation:

### UNSPSC CODE(S)

<i>Code</i>	<i>Description</i>
43231501	Helpdesk or call center software
80101504	Strategic planning consultation services
80101600	Project management
80101606	Project monitoring and evaluation
80111604	Temporary technician staffing needs
80111616	Temporary customer service personnel
80111707	Permanent technical staffing needs
80161502	Meeting planning services
81161708	Telephone support service
83111507	Call centre bureau services
84110000	Accounting and auditing
84111500	Accounting services
84111602	Quarterly reviews
84111703	Budget preparation or review services
85101600	Healthcare provider support persons
86132200	Educational support services
92101503	Community outreach programs
93142101	Regional development planning services
93151606	Government accounting services

On September 13, 2010, the Governor's Commission on Supplier Diversity approved the department's effort to streamline its recertification process. Instead of conducting an onsite visit to each company seeking

Referencing: **Engaging Solutions, LLC.**

recertification, the department now has the discretion to waive the visit after a thorough review of the company's file and recertification documents. We have approved your recertification and it is valid through **June 30, 2026**. Please note that IDOA continues to reserve the right to conduct a site visit or phone interview at any time with certified companies.

Although your certification is valid for three years, you are required to submit an annual *Affidavit of Continued Eligibility (ACE)* form, located at [www.in.gov/idoa/mwbe/files/ACE\\_Form.pdf](http://www.in.gov/idoa/mwbe/files/ACE_Form.pdf). Please remember that you must notify us immediately if any changes occur. Failure to notify us of changes or to provide an ACE form annually will result in the revocation of your certification. Changes include, but are not limited to, changes in location, contact information, ownership, and control.

We encourage you to visit IDOA's procurement website, [www.in.gov/idoa/2464.htm](http://www.in.gov/idoa/2464.htm), and update your Business Registration Profile. You must review and update your profile regularly, because state purchasing agents and prime contractors may use this information to contact you for business opportunities.

While this letter serves as notification of certification, it does not serve to prove continued eligibility. Please visit <https://www.in.gov/idoa/mwbe/2743.htm> to verify your certification status. Please contact our office at (317) 232-3061 or [mwbe@idoa.in.gov](mailto:mwbe@idoa.in.gov) if you have any other questions or concerns about your letter.

Sincerely,



Kesha Rich, Deputy Commissioner  
Indiana Department of Administration  
Division of Supplier Diversity

KR/jm