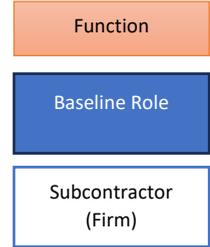


**Legend**

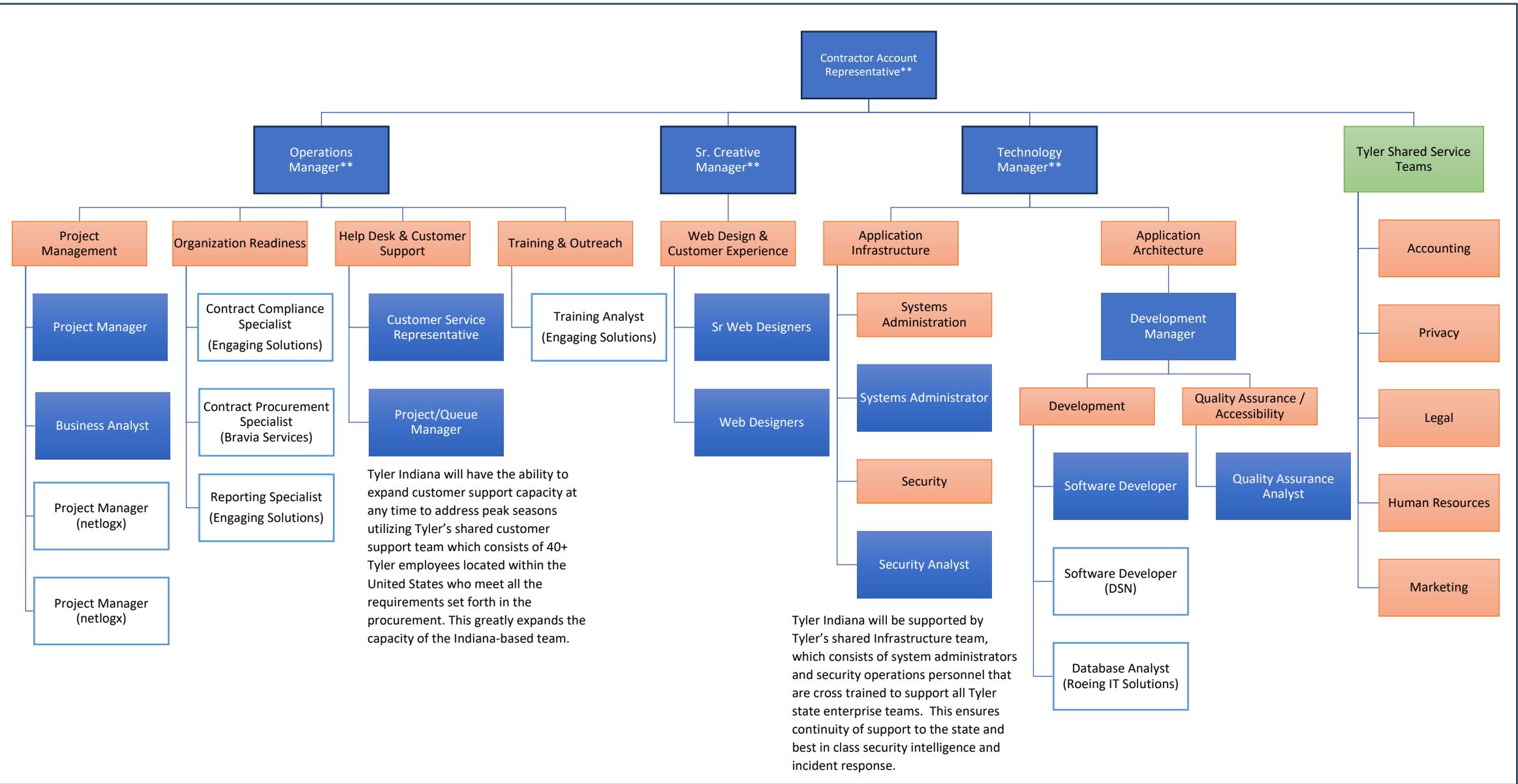


# Tyler Indiana Organization Chart

*Structure & Roles*



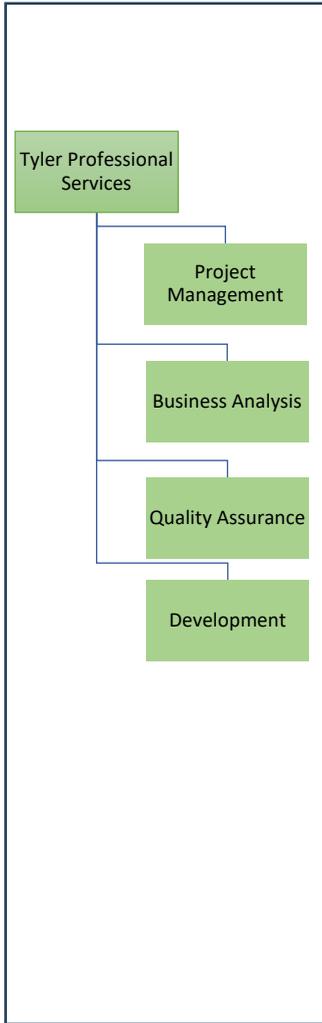
**Baseline Services**



Tyler Indiana will have the ability to expand customer support capacity at any time to address peak seasons utilizing Tyler's shared customer support team which consists of 40+ Tyler employees located within the United States who meet all the requirements set forth in the procurement. This greatly expands the capacity of the Indiana-based team.

Tyler Indiana will be supported by Tyler's shared Infrastructure team, which consists of system administrators and security operations personnel that are cross trained to support all Tyler state enterprise teams. This ensures continuity of support to the state and best in class security intelligence and incident response.

**Future Work**



\*\* Proposed Key Personnel